State of Arizona House of Representatives Forty-seventh Legislature First Regular Session 2005

CHAPTER 136

HOUSE BILL 2414

AN ACT

AMENDING TITLE 44, ARIZONA REVISED STATUTES, BY ADDING CHAPTER 29; RELATING TO COMPUTER SPYWARE.

(TEXT OF BILL BEGINS ON NEXT PAGE)

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Be it enacted by the Legislature of the State of Arizona:

Section 1. Title 44, Arizona Revised Statutes, is amended by adding chapter 29, to read:

CHAPTER 29

COMPUTER SPYWARE

ARTICLE 1. GENERAL PROVISIONS

44-8101. Definitions

IN THIS CHAPTER, UNLESS THE CONTEXT OTHERWISE REQUIRES:

- 1. "ADVERTISEMENT" MEANS A COMMUNICATION THE PRIMARY PURPOSE OF WHICH IS THE COMMERCIAL PROMOTION OF A COMMERCIAL PRODUCT OR SERVICE, INCLUDING COMMUNICATION ON AN INTERNET WEB SITE THAT IS OPERATED FOR A COMMERCIAL PURPOSE.
- 2. "COMPUTER SOFTWARE" MEANS A SEQUENCE OF INSTRUCTIONS THAT IS WRITTEN IN ANY PROGRAMMING LANGUAGE AND THAT IS EXECUTED ON A COMPUTER AND DOES NOT INCLUDE A WEB PAGE OR DATA COMPONENTS OF WEB PAGES THAT ARE NOT EXECUTABLE INDEPENDENTLY OF THE WEB PAGE.
- 3. "DAMAGE" MEANS ANY SIGNIFICANT IMPAIRMENT TO THE INTEGRITY OR AVAILABILITY OF DATA, COMPUTER SOFTWARE, A SYSTEM OR INFORMATION.
- 4. "EXECUTE" MEANS THE PERFORMANCE OF THE FUNCTIONS OR THE CARRYING OUT OF THE INSTRUCTIONS OF THE COMPUTER SOFTWARE.
 - 5. "INTENTIONALLY DECEPTIVE" MEANS ANY OF THE FOLLOWING:
- (a) BY MEANS OF AN INTENTIONALLY AND MATERIALLY FALSE OR FRAUDULENT STATEMENT.
- (b) BY MEANS OF A STATEMENT OR DESCRIPTION THAT INTENTIONALLY OMITS OR MISREPRESENTS MATERIAL INFORMATION IN ORDER TO DECEIVE AN OWNER OR OPERATOR OF A COMPUTER.
- (c) BY MEANS OF AN INTENTIONAL AND MATERIAL FAILURE TO PROVIDE ANY NOTICE TO AN OWNER OR OPERATOR OF A COMPUTER REGARDING THE INSTALLATION OR EXECUTION OF COMPUTER SOFTWARE IN ORDER TO DECEIVE THE OWNER OR OPERATOR.
- 6. "INTERNET" MEANS THE GLOBAL INFORMATION SYSTEM THAT IS LOGICALLY LINKED TOGETHER BY A GLOBALLY UNIQUE ADDRESS SPACE BASED ON THE INTERNET PROTOCOL, OR ITS SUBSEQUENT EXTENSIONS, AND THAT IS ABLE TO SUPPORT COMMUNICATIONS USING THE TRANSMISSION CONTROL PROTOCOL/INTERNET PROTOCOL SUITE, OR IT SUBSEQUENT EXTENSIONS, OR OTHER INTERNET PROTOCOL COMPATIBLE PROTOCOLS, AND THAT PROVIDES, USES OR MAKES ACCESSIBLE, EITHER PUBLICLY OR PRIVATELY, HIGH LEVEL SERVICES LAYERED ON THE COMMUNICATIONS AND RELATED INFRASTRUCTURE DESCRIBED IN THIS PARAGRAPH.
- 7. "OWNER OR OPERATOR" MEANS THE OWNER OR LESSEE OF A COMPUTER OR SOMEONE USING THE COMPUTER WITH THE OWNER'S OR LESSEE'S AUTHORIZATION. OWNER OR OPERATOR DOES NOT INCLUDE ANY PERSON WHO OWNS A COMPUTER BEFORE THE FIRST RETAIL SALE OF THE COMPUTER.
- 8. "PERSON" MEANS ANY INDIVIDUAL, PARTNERSHIP, CORPORATION, LIMITED LIABILITY COMPANY OR OTHER ORGANIZATION OR ANY COMBINATION OF THESE ENTITIES.

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- 9. "PERSONALLY IDENTIFIABLE INFORMATION" MEANS ANY OF THE FOLLOWING WITH RESPECT TO AN INDIVIDUAL WHO IS AN OWNER OR OPERATOR OF A COMPUTER:
 - (a) FIRST NAME OR FIRST INITIAL IN COMBINATION WITH LAST NAME.
 - (b) A HOME OR OTHER PHYSICAL ADDRESS INCLUDING STREET NAME.
 - (c) AN ELECTRONIC MAIL ADDRESS.
- (d) A CREDIT OR DEBIT CARD NUMBER OR BANK ACCOUNT NUMBER OR ANY PASSWORD OR ACCESS CODE ASSOCIATED WITH A CREDIT OR DEBIT CARD OR BANK ACCOUNT.
- (e) A SOCIAL SECURITY NUMBER, TAX IDENTIFICATION NUMBER, DRIVER LICENSE NUMBER, PASSPORT NUMBER OR ANY OTHER GOVERNMENT ISSUED IDENTIFICATION NUMBER.
- (f) ANY OF THE FOLLOWING INFORMATION IN A FORM THAT PERSONALLY IDENTIFIES AN OWNER OR OPERATOR OF A COMPUTER:
 - (i) ACCOUNT BALANCES.
 - (ii) OVERDRAFT HISTORY.
 - (iii) PAYMENT HISTORY.
- 10. "TRANSMIT" MEANS TO TRANSFER, SEND OR MAKE AVAILABLE COMPUTER SOFTWARE, OR ANY COMPONENT OF COMPUTER SOFTWARE, VIA THE INTERNET OR ANY OTHER MEDIUM, INCLUDING LOCAL AREA NETWORKS OF COMPUTERS, ANY OTHER NON-WIRE TRANSMISSION AND A DISK OR OTHER DATA STORAGE DEVICE. TRANSMIT DOES NOT INCLUDE ANY ACTION BY A PERSON PROVIDING ANY OF THE FOLLOWING:
- (a) THE INTERNET CONNECTION, TELEPHONE CONNECTION OR OTHER MEANS OF TRANSMISSION CAPABILITY SUCH AS A COMPACT DISK OR DIGITAL VIDEO DISK THROUGH WHICH THE SOFTWARE WAS MADE AVAILABLE.
- (b) THE STORAGE OR HOSTING OF THE SOFTWARE PROGRAM OR AN INTERNET WEB PAGE THROUGH WHICH THE SOFTWARE WAS MADE AVAILABLE.
- (c) AN INFORMATION LOCATION TOOL, SUCH AS A DIRECTORY, INDEX, REFERENCE, POINTER OR HYPERTEXT LINK, THROUGH WHICH THE USER OF THE COMPUTER LOCATED THE SOFTWARE, UNLESS THE PERSON RECEIVES A DIRECT ECONOMIC BENEFIT FROM THE EXECUTION OF THE SOFTWARE ON THE COMPUTER.
 - 44-8102. Prohibited activities; applicability
- A. IT IS UNLAWFUL FOR ANY PERSON WHO IS NOT AN OWNER OR OPERATOR OF A COMPUTER TO TRANSMIT COMPUTER SOFTWARE TO A COMPUTER, WITH ACTUAL KNOWLEDGE OR WITH CONSCIOUS AVOIDANCE OF ACTUAL KNOWLEDGE, AND TO USE THE SOFTWARE TO DO ANY OF THE FOLLOWING:
- 1. MODIFY, THROUGH INTENTIONALLY DECEPTIVE MEANS, SETTINGS THAT CONTROL ANY OF THE FOLLOWING:
- (a) THE PAGE THAT APPEARS WHEN AN OWNER OR OPERATOR OF A COMPUTER LAUNCHES AN INTERNET BROWSER OR SIMILAR COMPUTER SOFTWARE USED TO ACCESS AND NAVIGATE THE INTERNET.
- (b) THE DEFAULT PROVIDER OR WEB PROXY THAT AN OWNER OR OPERATOR OF A COMPUTER USES TO ACCESS OR SEARCH THE INTERNET.
 - (c) AN OWNER OR OPERATOR'S LIST OF BOOKMARKS USED TO ACCESS WEB PAGES.
- 2. COLLECT, THROUGH INTENTIONALLY DECEPTIVE MEANS, PERSONALLY IDENTIFIABLE INFORMATION:

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- (a) THROUGH THE USE OF A KEYSTROKE LOGGING FUNCTION THAT RECORDS ALL KEYSTROKES MADE BY AN AUTHORIZED USER WHO USES THE COMPUTER AND TRANSFERS THAT INFORMATION FROM THE COMPUTER TO ANOTHER PERSON.
- (b) IN A MANNER THAT CORRELATES THE INFORMATION WITH DATA RESPECTING ALL OR SUBSTANTIALLY ALL OF THE WEB SITES VISITED BY AN OWNER OR OPERATOR OF THE COMPUTER, OTHER THAN WEB SITES OPERATED BY THE PERSON COLLECTING THE INFORMATION.
- (c) WITH RESPECT ONLY TO INFORMATION DESCRIBED IN SECTION 44-8101, PARAGRAPH 9, BY EXTRACTING SUCH INFORMATION FROM THE HARD DRIVE OF AN OWNER OR OPERATOR'S COMPUTER.
- 3. PREVENT, THROUGH INTENTIONALLY DECEPTIVE MEANS, AN OWNER OR OPERATOR'S REASONABLE EFFORTS TO BLOCK THE INSTALLATION OR EXECUTION OF, OR TO DISABLE, COMPUTER SOFTWARE BY CAUSING SOFTWARE THAT AN OWNER OR OPERATOR OF THE COMPUTER HAS PROPERLY REMOVED OR DISABLED AUTOMATICALLY TO REINSTALL OR REACTIVATE ON THE COMPUTER.
- 4. INTENTIONALLY MISREPRESENT THAT COMPUTER SOFTWARE WILL BE UNINSTALLED OR DISABLED BY AN OWNER OR OPERATOR'S ACTION.
- 5. THROUGH INTENTIONALLY DECEPTIVE MEANS, REMOVE, DISABLE OR RENDER INOPERATIVE SECURITY, ANTISPYWARE OR ANTIVIRUS COMPUTER SOFTWARE INSTALLED ON THE COMPUTER.
 - 6. TAKE CONTROL OF THE COMPUTER BY:
- (a) ACCESSING OR USING THE MODEM OR INTERNET SERVICE FOR THE COMPUTER FOR THE PURPOSE OF CAUSING DAMAGE TO THE COMPUTER OR CAUSING AN OWNER OR OPERATOR TO INCUR FINANCIAL CHARGES FOR A SERVICE THAT THE OWNER OR OPERATOR OF THE COMPUTER HAS NOT AUTHORIZED.
- (b) OPENING MULTIPLE, SEQUENTIAL, STAND ALONE ADVERTISEMENTS IN AN OWNER OR OPERATOR'S INTERNET BROWSER WITHOUT THE AUTHORIZATION OF AN OWNER OR OPERATOR AND THAT A REASONABLE COMPUTER USER CANNOT CLOSE WITHOUT TURNING OFF THE COMPUTER OR CLOSING THE INTERNET BROWSER.
- 7. MODIFY ANY OF THE FOLLOWING SETTINGS RELATED TO THE COMPUTER'S ACCESS TO. OR USE OF. THE INTERNET:
- (a) SETTINGS THAT PROTECT INFORMATION ABOUT AN OWNER OR OPERATOR OF THE COMPUTER FOR THE PURPOSE OF STEALING PERSONALLY IDENTIFIABLE INFORMATION OF THE OWNER OR OPERATOR.
 - (b) SECURITY SETTINGS FOR THE PURPOSE OF CAUSING DAMAGE TO A COMPUTER.
- 8. PREVENT AN OWNER OR OPERATOR'S REASONABLE EFFORTS TO BLOCK THE INSTALLATION OF, OR TO DISABLE, COMPUTER SOFTWARE, BY DOING EITHER OF THE FOLLOWING:
- (a) PRESENTING THE OWNER OR OPERATOR WITH AN OPTION TO DECLINE INSTALLATION OF COMPUTER SOFTWARE WITH KNOWLEDGE THAT, WHEN THE OPTION IS SELECTED, THE INSTALLATION NEVERTHELESS PROCEEDS.
 - (b) FALSELY REPRESENTING THAT COMPUTER SOFTWARE HAS BEEN DISABLED.
- B, IT IS UNLAWFUL FOR ANY PERSON WHO IS NOT AN OWNER OR OPERATOR OF A COMPUTER TO DO EITHER OF THE FOLLOWING WITH REGARD TO THE COMPUTER:

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- 1. INDUCE AN OWNER OR OPERATOR TO INSTALL A COMPUTER SOFTWARE COMPONENT ON THE COMPUTER BY INTENTIONALLY MISREPRESENTING THE EXTENT TO WHICH INSTALLING THE SOFTWARE IS NECESSARY FOR SECURITY OR PRIVACY REASONS OR IN ORDER TO OPEN, VIEW OR PLAY A PARTICULAR TYPE OF CONTENT.
- 2. DECEPTIVELY CAUSE THE EXECUTION ON THE COMPUTER OF A COMPUTER SOFTWARE COMPONENT WITH THE INTENT OF CAUSING AN OWNER OR OPERATOR TO USE THE COMPONENT IN A MANNER THAT VIOLATES ANY OTHER PROVISION OF THIS SECTION.
- C. NOTHING IN THIS SECTION APPLIES TO ANY MONITORING OF, OR INTERACTION WITH, A SUBSCRIBER'S INTERNET OR OTHER NETWORK CONNECTION OR SERVICE, OR A COMPUTER, BY A TELECOMMUNICATIONS CARRIER, CABLE OPERATOR, COMPUTER HARDWARE OR SOFTWARE PROVIDER OR PROVIDER OF INFORMATION SERVICE OR INTERACTIVE COMPUTER SERVICE FOR NETWORK OR COMPUTER SECURITY PURPOSES, DIAGNOSTICS, TECHNICAL SUPPORT, MAINTENANCE, REPAIR, AUTHORIZED UPDATES OF SOFTWARE OR SYSTEM FIRMWARE, AUTHORIZED REMOTE SYSTEM MANAGEMENT OR DETECTION OR PREVENTION OF THE UNAUTHORIZED USE OF OR FRAUDULENT OR OTHER ILLEGAL ACTIVITIES IN CONNECTION WITH A NETWORK, SERVICE OR COMPUTER SOFTWARE, INCLUDING SCANNING FOR AND REMOVING SOFTWARE PRESCRIBED UNDER THIS CHAPTER.

44-8103. Statewide concern

IT IS THE INTENT OF THE LEGISLATURE THAT THIS CHAPTER IS A MATTER OF STATEWIDE CONCERN. THIS CHAPTER SUPERSEDES AND PREEMPTS ALL RULES, REGULATIONS, CODES, ORDINANCES AND OTHER LAWS ADOPTED BY A CITY, COUNTY, MUNICIPALITY OR LOCAL AGENCY REGARDING SPYWARE AND NOTICES TO CONSUMERS FROM COMPUTER SOFTWARE PROVIDERS REGARDING INFORMATION COLLECTION.

44-8104. Civil relief; damages

- A. IN ADDITION TO ANY OTHER REMEDIES PROVIDED BY LAW, THE ATTORNEY GENERAL, OR A COMPUTER SOFTWARE PROVIDER OR A WEB SITE OR TRADEMARK OWNER WHO IS ADVERSELY AFFECTED BY A VIOLATION OF THIS CHAPTER, MAY BRING AN ACTION AGAINST A PERSON WHO VIOLATES THIS CHAPTER TO:
 - 1. ENJOIN FURTHER VIOLATIONS OF THIS CHAPTER.
- 2. RECOVER THE GREATER OF ACTUAL DAMAGES OR ONE HUNDRED THOUSAND DOLLARS FOR EACH SEPARATE VIOLATION OF THIS CHAPTER.
- B. A SINGLE ACTION OR CONDUCT THAT VIOLATES MORE THAN ONE PARAGRAPH OF SECTION 44-8102, SUBSECTION A OR SUBSECTION B OR AT LEAST ONE PARAGRAPH OF SECTION 44-8102, SUBSECTION A AND AT LEAST ONE PARAGRAPH OF SECTION 44-8102, SUBSECTION B SHALL BE CONSIDERED MULTIPLE VIOLATIONS. THE NUMBER OF VIOLATIONS SHALL BE BASED ON THE NUMBER OF PARAGRAPHS VIOLATED.
 - C. IN AN ACTION BROUGHT UNDER THIS SECTION, A COURT MAY:
- 1. INCREASE THE DAMAGES UP TO THREE TIMES THE DAMAGES ALLOWED BY SUBSECTION A OF THIS SECTION IF THE DEFENDANT HAS ENGAGED IN A PATTERN AND PRACTICE OF VIOLATING THIS CHAPTER.
- 2. AWARD COSTS AND REASONABLE ATTORNEY FEES TO THE PREVAILING PARTY.

 APPROVED BY THE GOVERNOR APRIL 18, 2005.

FILED IN THE OFFICE OF THE SECRETARY OF STATE APRIL 18, 2005.

Passed the House February 21, 2005,	Passed the Senate Upsil 6, 2005,
by the following vote: Ayes,	by the following vote: 28 Ayes,
Nays,Not Voting	Nays,Not Voting
Speaker of the House	- Childrent
Chief Clerk of the House	President of the Senate Nounce Secretary of the Senate
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Governor of Arizona	
	EXECUTIVE DEPARTMENT OF ARIZONA OFFICE OF SECRETARY OF STATE
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H.B. 2414	this day of, 20,

Secretary of State

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HOUSE CONCURS IN SENATE AMENDMENTS AND FINAL PASSAGE	
AMENDIMENTS AND FINAL TASSAGE April 12, 20 05,	
by the following vote: 59 Ayes,	
Nays, Not Voting	
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Speaker of the House for Tompore Chief Clerk of the House	
EXECUTIVE DEPARTMI OFFICE OF GO	
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134 hday of a	Dril, 2005
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Governor of Arizona	EXECUTIVE DEPARTMENT OF ARIZONA
	OFFICE OF SECRETARY OF STATE
	This Bill was received by the Secretary of State
TT TO 444.4	this $\frac{18}{18}$ day of $\frac{1}{12}$, 2005,
H.B. 2414	at 42 o'clock P.M.
	Secretary of State